

FREQUENTLY ASKED QUESTIONS

What does the Application process entail for Individual Household Firewood Distribution?

- **Submit an online request form to enter our applicant pool**
- **First Come First Serve time slot system**
- **All Firewood unless otherwise stated, is sourced from Ponderosa Pine**
- **Callbacks are initiated and scheduling for day/time are conveyed by Communication Coordinator**
- **You must be able to pick-up in the Flagstaff area.**
- **Provide your own truck**
- **No trailers are allowed due to traffic and safety protocols implemented on site**
- **Bring additional support for loading firewood**
- **We schedule anywhere from 80-120 trucks per four-day distribution period.**
- **Thursday-Sunday Distribution Days**



Why we do not allow trailers for individual firewood pickups?

To ensure the safety and efficiency of our operations, we have implemented a policy that prohibits the use of trailers for firewood pickups in our field. This decision is based on several important factors:

Our field has restricted space for vehicles to maneuver, and the use of trailers can create significant congestion and difficulties in turning around. This limitation can lead to delays and potentially hazardous situations for all volunteers and staff present in field. The use of trailers increases the risk of accidents and damage to property.

Handling and navigating trailers require a higher level of skill and can lead to mishaps that may cause injury to individuals or damage to vehicles and equipment.

We appreciate your understanding and cooperation in adhering to this policy. Our primary goal is to maintain a safe and productive environment for everyone involved



Can I submit an application for firewood or posts for someone else?

If you or someone you know is in need of firewood or posts, you can submit an application by following these steps:

Complete the Application Form:

Fill out all required fields in the firewood or post & beam application form. Be sure to provide accurate and complete information to ensure timely processing.

Submit the Application:

Applications can be submitted via QR Code, Application Link or through our Communication Coordinator. Please refer to our contact information for submission details.

How do I obtain a free U.S Forest Service permit for wood gathering ?

We are not U.S. Forest Service and do not issue permits for wood gathering or other activities on national forest lands. For information on obtaining a permit, please contact the nearest Forest Service Supervisor's Office. They will be able to provide you with the necessary details and assistance at (928) 527- 3600 OR (928) 526- 0866

Can I Pick Up Firewood or Posts for Someone Else?

We encourage picking up firewood for others and if you are picking up firewood or posts on behalf of someone else, please follow these guidelines:

Provide confirmation of the individual receiving wood :

- **Bring confirmation of the individual you are picking up for, this can include a name with contact info, a letter, or a text to the comms coordinator from the individual confirming your name picking up on your behalf.**

Coordination:

- **Email and Inform Communication Coordinator about the scheduled pickup and who you are picking up for. This will authorize you to pick up the firewood or post on their behalf.**

Contact Information:

- **Ensure you have accurate contact information for the individual you are picking up for in case any issues arise during the pickup process.**

Follow Pickup Procedures:

- **Adhere to our pickup procedures, including arrival times, vehicle requirements, and any other instructions provided by our staff.**

We strive to make our firewood distribution process as smooth and accessible as possible. If you have any questions or need assistance with the application or pickup process, please do not hesitate to contact us.

Who is eligible to apply for Firewood or Post & Beams?

Our programs are available to individuals and families with tribal affiliation within our service area and those affected by the shutdown of the Peabody Coal Mine . Please refer to our application form for detailed eligibility requirements.

How do I know if my application has been approved?

You will receive an email or phone call to confirm a scheduled pick-up time and date. Once you have confirmed a time and date that works for you to pick up, you will be scheduled within our system.

Please be sure to check Spam email box as we have had many issues of confirmation emails landing in Spam.

If you do not hear back from the Comms Coordinator in a timely manner, please contact us. It is likely there has been an error in the system.



Is there a limit to how much firewood I can receive?

You are allowed to take as much material as you can safely load, however, there may be limits on the amount of firewood distributed per household to ensure fair distribution among all applicants. Specific limits will be communicated upon approval of your application.

Can I request firewood delivery?

At this time, we do not offer delivery services. All firewood must be picked up at our designated location. Please make appropriate arrangements for pickup. If you or someone you may know who may be interested in volunteering for firewood delivery to someone in need, please refer them to our volunteer opportunity link or connect with our Communication Coordinator.



What are the pickup times and location?

Pickup times and locations will be provided upon approval of your application. Generally, pickups are scheduled during specific hours on designated days to ensure smooth operations.

What should I bring when picking up Firewood/ Post & Beams?

Bring your confirmation of approved pick up and straps or cargo nets to secure your load. Also, ensure your vehicle meets the requirements for safe loading and transportation.

Can I use my own tools and chainsaw to firewood pickups?

For safety and liability reasons, you will not be allowed to operate your own chainsaw or equipment on-site. Firewood is fully cut/split and does not require further processing.

What happens if I miss my scheduled pickup time?

If you miss your scheduled pickup time, please contact us as soon as possible to reschedule or withdraw. We will do our best to accommodate you, but please note that availability may be limited.

How can I volunteer to help with firewood distribution?

We welcome volunteers! Please fill out our volunteer form and indicate your availability and areas of interest. Our coordinators will get in touch with you to discuss opportunities.

Is there a cost associated with the Firewood/Post & Beam program?

Our firewood program is provided at no cost to eligible recipients. Grants and Partnerships allow these programs to operate and function at no-cost for tribal community members.

How is the Firewood/Post & Beams sourced?

The wood is sourced from a variety of responsible and sustainable practices. WFL is responsible for and are the decision makers for over 800 acres of Ponderosa and Juniper Forest. This extensive management area allows us to test new ideas, systems, and operational models with Partners trust and support. These approaches also give us the opportunity to pursue co-management on federal forests, ensuring that our practices are sustainable and beneficial to the environment.

Our operations are supported by dedicated crews consisting of members from the Arizona Conservation Corps (AZCC) and the Ancestral Lands Conservation Corps (ALCC), who work alongside our staff to meet production goals. These efforts ensure that all wood we distribute is safe and suitable for burning.

